

March 18, 2020

Dear Valued Customer,

As we are all monitoring the COVID-19 (Coronavirus) situation, we hope that everyone is remaining safe, healthy, and calm during these uncertain times. LAMPIRE is actively taking steps to ensure the safety of our teams and the continuity of our manufacturing operations. As a 40+ year raw material provider, we have had business continuity plans in place for events such as natural disasters and situations like this for some time. LAMPIRE has strategically modeled our business to weather this type of occurrence with minimal impact to you. LAMPIRE is open for business and will remain open.

During states of emergency, each of our facilities are staffed to ensure the care and safety of our animals. Also, LAMPIRE has multiple locations and established redundancies across our locations. The majority of products LAMPIRE manufactures come from our own, internal, domestic, donor herds. In the case we experience an inventory issue, we will try to minimize the impact on you and provide prompt notice if we anticipate a delay.

LAMPIRE is following all current guidelines from the US Centers for Disease Control and the Governor of Pennsylvania. Further, LAMPIRE has put the following preventative measures in place:

- Travel restrictions- all onsite meetings and customer visits have been cancelled. LAMPIRE is available to discuss your needs via phone, email and video conference.
- Sales and other personnel not required onsite will work remotely. Staggered scheduling will be implemented as appropriate to decrease interactions between employees.
- Management will closely monitor the well-being of staff onsite.

LAMPIRE will continue to operate effectively and is here to meet your needs. Let us know if there are additional materials we can supply to you in this time of increased demand for diagnostics. In the event that additional restrictions go into place, please notify us promptly if you are unable to receive your shipment.

We wish everyone safe navigation through this difficult time. Please reach out to us at 215-795-2838 with any questions or concerns. If you have an emergency after hours or during the weekend, please feel free to call my cell phone at 267-718-5811.

Best regards,

Greg

Gregory F. Krug
President
Lampire Biological Laboratories, Inc.
Phone: (215) 795-2838
Fax: (215) 795-0762